

TopView for Canary

ALARMS ANYWHERE

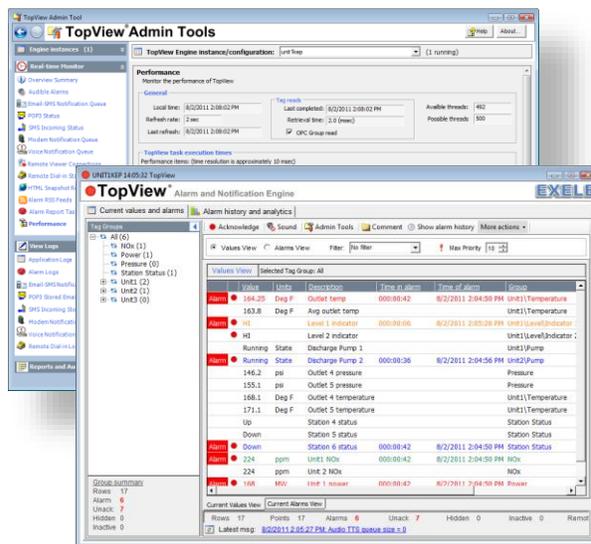
Easily monitor, alarm, report, and send notification (Email, SMS, TAP, Text-to-speech, Voice, ...) for process data measurements read from one or more Canary Labs Enterprise Historians.

POWERFUL ANALYSIS

Complex alarm conditions involving multiple tags and conditions enables alarm analytics to recognize over-alarmed, bad actors, and alarm floods as part of an alarm analysis and rationalization process.

FLEXIBLE ALERTS

Send text and voice notification for alarms and return-to-normal events through email, SMS, pagers, phones, PDAs.



- Comprehensive, cost-effective alarm management and alarm notification tool used wherever data measurements need to be monitored.
- Multiple options for remotely accessing TopView for Canary and acknowledging alarms.
- Automate escalation of unacknowledged or persistent alarms through multi-step escalation templates.

TopView for Canary is a comprehensive, cost-effective alarm management and alarm notification tool used wherever data measurements need to be monitored, such as in water and wastewater, electric power generation, oil and gas, manufacturing, building management, chemical, pulp and paper, research, communication, transportation, IT, and system performance.

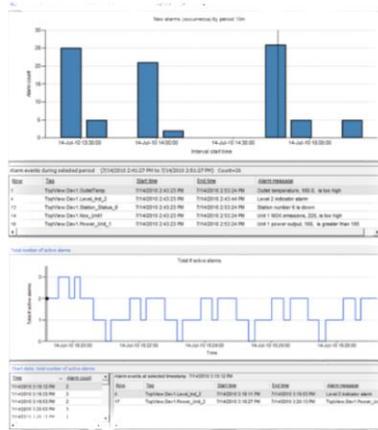
TopView for Canary allows users to quickly and precisely respond to abnormal conditions, saving time, equipment, material, and money. It's a far superior solution to other alarm and notification solutions or traditional auto-dialers.

Users can easily customize specific notification messages and directions for each monitored tag so you know precisely what and where the problem is; establish a cascading queue of alarm notification recipients; and even launch other applications in response to alarm conditions.

Using the intuitive TopView for Canary Configurator users have complete control over the points/tags, operations (calculations), alarm conditions and alarm notification settings for each alarm. It's designed for users of all levels and abilities.

Real-time Alarms Anywhere

The Remote Viewer client allows users to monitor TopView for Canary and acknowledge alarms from anywhere on the network. The Alarm History can be viewed, Alarm Reports can be created, Alarm Analytics can be performed, and alarm annotations/comments can be entered. Residing as an icon in the System Notification Area of the users' desktop it will display new alarm messages in a pop-up bubble as they occur in TopView for Canary.



Using TopView Admin Tools, the user can view the current operating status, current values and alarms, Audible Alarms settings, HTML Snapshot Reports and all log files (application, alarms, and notification). Users can also monitor outgoing email, modem, and voice notification queues, current connections from the Remote Viewer and performance information.

System Requirements

- Desktop Client:**
 - Windows XP SP3 or greater
 - Dual Core 1.0 GHz Processor
 - 800x600 or greater resolution
 - Pointing device
 - 2 GB RAM
 - .NET 4.0
- Mobile Client:**
 - Device with modern web browser

SERVICES AVAILABLE

- Technical Support
- Installation and Setup
- Maintenance
- Application Support

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ALARMS

Based on configurable value, status, timestamp, value flat-line, change, trend up/down alarm conditions with escalation of unacknowledged or persistent alarms through multi-step escalation process.

TECHNICAL SUPPORT

Canary Labs recognizes that every user may have questions or issues pertaining to our products from time to time. Through our CustomerCare program, our technical support department is ready to assist you and is committed to finding a solution to your problem in a timely manner.